



# TEXAS

EMERGENCY MEDICAL SERVICES

Welcome to Texas E.M.S. Benefits Subscription!

Texas EMS is the 911 provider for Hood County and we are proud to have served you since 2002. We at Texas EMS strive to provide our community with the very best in pre-hospital emergency care. It is also part of our philosophy that excellent care includes cost control options. This is the reason that we began the Texas EMS Benefits Program. This program provides excellent benefits during a time that it is needed the most. During your injury or illness, we want you to focus on getting well and not the cost of your ambulance service.

Now that you have activated your subscription, we would like to remind you that you do not need a card or any other type of identification for our services. Everyone in your household is covered. After services are rendered, Texas EMS will bill your insurance company. Once a payment is made, Texas EMS will write the remaining balance off. Should you receive a bill for any uncovered costs by your insurance provider, a simple phone call to us can resolve that expense. We are also able to provide financial relief in the event you do not have health insurance or if your insurance denies coverage. In these instances, we offer a discount at the Medicare allowable rate, which provides you the lowest rate allowable by law.

In addition, Texas EMS includes services from **Air Evac Lifeteam** (helicopter ambulance). If you or someone in your household requires services provided by Air Evac Lifeteam and **it originates** in Hood County, they will receive similar benefits as part of your Texas EMS Benefits Subscription.

Texas EMS prays that you and your family remain safe and healthy. However, rest assured that when you need our services we are prepared and at your service. Please call us if you ever have questions, concerns, or feedback. Our office hours are 8:00am to 5:00pm, Monday through Friday.

Sincerely,

*Ricky Reeves*

Ricky Reeves  
Executive Director  
817-279-1408